



Non-Refundable Policy for Services Rendered

Sunless Beauty

Effective Date: 01.03.25

At **Sunless Beauty**, we are dedicated to providing high-quality professional beauty services. Our team invests time, expertise, and resources into every appointment to ensure the best possible outcomes for our clients. Due to the nature of our services, we have established the following **Non-Refundable Policy**.

1. Services Are Non-Refundable

All services provided by Sunless Beauty are strictly **non-refundable**. Once a service has been rendered, no refunds will be issued under any circumstances, including but not limited to:

- Change of mind
- Client dissatisfaction after the service has been completed (except as required under Australian Consumer Law)
- Failure to follow aftercare instructions resulting in undesired outcomes
- Scheduling conflicts or failure to show up for an appointment

2. Appointment Cancellations and No-Shows

- **Cancellations** require **more than 48hrs hours' notice**. Cancellations made less than 24 hours prior to your appointment may incur a **100% cancellation fee**.
- **No-shows** will be charged the full service fee, and any deposits paid will be forfeited.
- Deposits for appointments are non-refundable but may be transferred to a rescheduled appointment if 72 hours' notice is provided.

3. Rescheduling

We understand that life happens! If you need to reschedule your appointment, please provide **at least 72 hours' notice**, and we'll do our best to accommodate your request. Deposits can be transferred to a future booking if proper notice is given.

4. Results May Vary

Sunless Beauty provides professional beauty services, including spray tanning and other treatments. While we strive for exceptional results, individual outcomes may vary depending on skin type, preparation, aftercare, and other factors beyond our control. By proceeding with your service, you acknowledge and accept this.

5. Australian Consumer Law

This policy does not override your rights under the **Australian Consumer Law (ACL)**. If services have not been provided with due care and skill, are not fit for purpose, or do not match the description provided, you may be entitled to a remedy.

6. Contact Us

For any questions about our Refund Policy, please get in touch with us at:

Email: sunlessbeauty00@gmail.com

Phone: 0434917475

Address: Bradbury, NSW, 2650