



# Terms and Conditions

Sunless Beauty Salon

Effective Date: 01.03.25

Welcome to **Sunless Beauty Salon!** These Terms and Conditions govern your use of our services. By booking an appointment or visiting Sunless Beauty, you agree to the following terms. Please read them carefully.

## 1. General Terms

- Sunless Beauty Salon offers a variety of professional beauty services, including but not limited to spray tanning and mobile beauty services.
- We reserve the right to refuse service to any person for reasons including inappropriate behavior, health concerns, or breach of these Terms and Conditions.

## 2. Appointments

- Appointments can be made online, via phone, or in person.
- Please arrive **on time** for your appointment. Arriving late may result in a shortened service or cancellation.
- A **non-refundable deposit** may be required to secure your booking. This amount will be deducted from your final payment.
- **Appointments booked in person or outside of our online booking system** require a **75% deposit at the time of booking** to secure your reservation. This deposit will be **applied toward the total cost of your service on the day of your appointment**

## 3. Cancellations & Rescheduling

- We require **more than 48 hours' notice** for cancellations or rescheduling.
- Cancellations made less than 48 hours prior to your appointment may result in the full service fee being charged.
- No-shows will forfeit any deposit paid and may be required to prepay future bookings.

## 4. Payment Terms

- Payment for services is due **immediately after the service is provided**.
- We accept payments by cash, EFTPOS, credit/debit cards, etc.

## 5. Gift Vouchers and Packages

- Gift vouchers are **non-refundable** and **not redeemable for cash**.
- Packages and vouchers are valid for **6 months** from the purchase date.
- Lost or stolen vouchers will not be replaced.

## 6. Refund Policy

- Please refer to our Non Refundable Policy for Services Rendered

## 7. Health and Safety

- Clients must inform staff of any health conditions, allergies, or sensitivities prior to services.
- Sunless Beauty Salon will not be held liable for adverse reactions if full disclosure is not provided.
- We reserve the right to refuse service if we believe a treatment may cause harm to the client.

## 8. Personal Belongings

- Please take care of your personal belongings. Sunless Beauty Salon is not responsible for any loss or damage to personal items brought into the salon.

## 9. Privacy Policy

- All personal information collected by Sunless Beauty Salon will be handled in accordance with our **Privacy Policy** and Australian privacy laws.
- We will not share your personal details with third parties without your consent.

## 10. Liability

- Sunless Beauty Salon is not liable for any injuries, loss, or damages sustained as a result of our services unless caused by proven negligence.
- Clients agree to follow all pre-care and aftercare instructions to achieve the best results and minimize risks.

## 11. Changes to Terms

- Sunless Beauty Salon reserves the right to amend these Terms and Conditions at any time.
- Any changes will be posted on our website at [www.sunlessbeauty.com.au](http://www.sunlessbeauty.com.au) and will take effect immediately.

## 12. Contact Information

If you have any questions about these Terms and Conditions, please contact us at:

**Email:** [sunlessbeauty00@gmail.com](mailto:sunlessbeauty00@gmail.com)

**Phone:** 043396300

**Address:** Bradbury, NSW, 2650