

# Terms and Conditions

**Sunless Beauty Salon**

**Effective Date:** 01.03.25

Welcome to **Sunless Beauty Salon**! These Terms and Conditions govern your use of our services. By booking an appointment or visiting Sunless Beauty, you agree to the following terms. Please read them carefully.

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## 1. General Terms

- Sunless Beauty Salon offers a variety of professional beauty services, including but not limited to spray tanning and mobile beauty services.
  - We reserve the right to refuse service to any person for reasons including inappropriate behavior, health concerns, or breach of these Terms and Conditions.
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## 2. Appointments

- Appointments can be made online, via phone, or in person.
  - Please arrive **on time** for your appointment. Arriving late may result in a shortened service or cancellation.
  - A **non-refundable deposit** may be required to secure your booking. This amount will be deducted from your final payment.
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## 3. Cancellations & Rescheduling

- We require **at least 24 hours' notice** for cancellations or rescheduling.
  - Cancellations made less than 24 hours prior to your appointment may result in the full service fee being charged.
  - No-shows will forfeit any deposit paid and may be required to prepay future bookings.
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## 4. Payment Terms

- Payment for services is due **immediately after the service is provided**.
  - We accept payments by cash, EFTPOS, credit/debit cards, etc.
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## 5. Gift Vouchers and Packages

- Gift vouchers are **non-refundable** and **not redeemable for cash**.
  - Packages and vouchers are valid for **6 months** from the purchase date.
  - Lost or stolen vouchers will not be replaced.
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## 6. Refund Policy

- Please refer to our Non Refundable Policy for Services Rendered
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## 7. Health and Safety

- Clients must inform staff of any health conditions, allergies, or sensitivities prior to services.
  - Sunless Beauty Salon will not be held liable for adverse reactions if full disclosure is not provided.
  - We reserve the right to refuse service if we believe a treatment may cause harm to the client.
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## 8. Personal Belongings

- Please take care of your personal belongings. Sunless Beauty Salon is not responsible for any loss or damage to personal items brought into the salon.
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## 9. Privacy Policy

- All personal information collected by Sunless Beauty Salon will be handled in accordance with our **Privacy Policy** and Australian privacy laws.
  - We will not share your personal details with third parties without your consent.
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## 10. Liability

- Sunless Beauty Salon is not liable for any injuries, loss, or damages sustained as a result of our services unless caused by proven negligence.
  - Clients agree to follow all pre-care and aftercare instructions to achieve the best results and minimize risks.
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## 11. Changes to Terms

- Sunless Beauty Salon reserves the right to amend these Terms and Conditions at any time.
  - Any changes will be posted on our website at [www.sunlessbeauty.com.au](http://www.sunlessbeauty.com.au) and will take effect immediately.
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## 12. Contact Information

If you have any questions about these Terms and Conditions, please contact us at:

**Email:** [sunlessbeauty00@gmail.com](mailto:sunlessbeauty00@gmail.com)

**Phone:** 0434917475

**Address:** Bradbury, NSW, 2650